

# Booking form

**Contact person**

1. Title ..... First Name ..... Surname ..... Age .....

**Other:**

2. Title ..... First Name ..... Surname ..... Age .....

3. Title ..... First Name ..... Surname ..... Age .....

4. Title..... First Name ..... Surname ..... Age .....

**Contact address** .....

..... Post code ..... Country.....

Telephone (day) ..... Telephone (home) .....

E-mail address .....

**I/We book for:** Code ..... Walking holiday ..... Start date .....

Accommodation  B&B  Hotel

**Preferences:**

Twin room (2 single beds)	1. <input type="checkbox"/>	2. <input type="checkbox"/>	3. <input type="checkbox"/>	4. <input type="checkbox"/>
Double room	1. <input type="checkbox"/>	2. <input type="checkbox"/>	3. <input type="checkbox"/>	4. <input type="checkbox"/>
Single room	1. <input type="checkbox"/>	2. <input type="checkbox"/>	3. <input type="checkbox"/>	4. <input type="checkbox"/>
En suite bathroom if available	1. <input type="checkbox"/>	2. <input type="checkbox"/>	3. <input type="checkbox"/>	4. <input type="checkbox"/>
Vegetarian/diet	1. <input type="checkbox"/>	2. <input type="checkbox"/>	3. <input type="checkbox"/>	4. <input type="checkbox"/>

Other preferences: .....

Do you have any **medical conditions** of which we should be aware? If 'yes', please specify on a separate sheet.

1.  No  Yes      2.  No  Yes      3.  No  Yes      4.  No  Yes

Yes, I want to reduce the impact of the carbon emissions of my journey to Scotland. Please add £..... to the cost of my holiday, which will be donated to Trees for Life.

**Payment:** Deposit of £..... (£100.- per person, Cowal Way £50 per person).

**Payment method**

- Cheque enclosed. Please make payable to 'In-Trust About Argyll Walking Holidays', Dunoon
- Bank transfer. Please pay to 'In-Trust About Argyll Walking Holidays', account number 00198631, at the Royal Bank of Scotland plc, 70 John Street, Dunoon, Argyll, PA23 8BL. The Bank Swift-address is RBOSGB2L and the IBAN is GB78RBOS83181700198631.  
If sending payment from abroad, please ensure that all bank and other charges on the transaction are paid at your end so that the correct amount is received by us.
- Please charge the above deposit to my card (We accept MasterCard, UK Maestro and Visa)

**Card**  MasterCard  UK Maestro  Visa      **Security code**.....

**Card no.**     -     -     -          **Expiry date:** .....

**Name of cardholder:** .....

- Please charge to my card the outstanding balance 8 weeks before the holiday start date.
- I have read and agree to the Booking Conditions.

Where did you hear about us?.....

Signed ..... Date .....

## **Booking conditions**

### **About Argyll walking holidays**

#### **Payment**

The deposit of £100 per person (Cowal Way £50), which should accompany your booking form, is non-returnable unless we cancel the holiday ourselves. Confirmation of the booking and a receipt will be sent, together with an invoice for the balance which becomes due 8 weeks prior to the first day of your holiday. If the balance has not been received 8 weeks before the start date then the reservation may be cancelled. If you book less than 8 weeks before the commencement date, the full amount is payable immediately.

Payment (in Sterling) may be made by:

- Credit card (UK Maestro, MasterCard or Visa)
- Cheque
- Bank draft or inter-bank transfer

If sending payment from abroad, please ensure that all bank and other charges on the transaction are paid at your end so that the correct amount (in Sterling) is received by us.

#### **Changing your holiday**

Should you wish to change your booking to another holiday before the final payment period, a charge of £35 per person will apply to cover administration costs. Changes made after the final payment period will be treated as cancellation and re-booking.

#### **Cancellation**

Should you wish to cancel your holiday after your booking has been confirmed you should write to us. The date of cancellation is the date on which we receive your letter, fax or e-mail. A sliding scale of cancellation charges applies as follows:

- >8 weeks before the first day of your holiday: deposit only
- 4 - 8 weeks in advance: 50% of full fee
- less than 4 weeks in advance: full fee

We very strongly advise you to take out cancellation insurance.

#### **Minimum number of participants**

Four clients is the minimum number for our holidays to go ahead. In the event of us having to cancel through insufficient numbers, we will let you know at least 4 weeks in advance and will offer you an alternative holiday. If the alternative does not suit you, we will return in full all money paid.

The minimum number of participants for the self-guided holidays is two. There is no minimum number for private guided itineraries.

#### **Safeguarding your payments**

Your deposits and all other payments will be lodged in the 'In-Trust About Argyll Walking Holidays' account, where, in accordance with EC regulations (SI 1992 No.3288 governing package holidays), they are protected by the independent trustees Wylie & Bisset Chartered Accountants in Dunoon until after you have taken your holiday.

The trustees are the only people with access to the 'In-Trust About Argyll Walking Holidays' account. They will release your money to About Argyll's working account only when they are satisfied that your holiday has been completed. To satisfy the trustees that your holiday has indeed been delivered, at the end of your holiday you will be asked to sign a form acknowledging its completion.

#### **Insurance**

About Argyll has public liability insurance. In addition we very strongly advise you to take out insurance for the duration of your trip in respect of cancellation and curtailment, injury, death, lost baggage and money, liability, medical expenses and repatriation.

#### **Safety**

Being on foot in remote and rugged country is potentially hazardous by its nature and participants must accept a certain element of risk. In the interest of safety, you must agree to abide by the decisions of your guide. As we have no control over weather conditions, we reserve the right to alter routes accordingly. People whose fitness or ability is clearly at variance with that required for the grade of the holiday may be asked to make alternative arrangements (at their own expense) in order to allow the programme to proceed as planned.

#### **Medical Conditions**

Please let us know, in confidence, of any conditions from which you suffer which may affect your safety in remote areas. Please consult your doctor if in any doubt.

#### **Liability**

About Argyll will not be liable for any injury, loss, damage or expense resulting from force majeure or any unforeseen circumstance beyond our control. About Argyll will only be liable for loss or damage caused by our negligence or by that of someone employed by us.

#### **Complaints**

In the unlikely event that you have a concern or complaint during your holiday, this should be brought to our attention immediately so we can try to resolve the situation straight away. Should it not be possible to settle the matter instantly, you should write to us as soon as possible after your holiday. Delay in so doing may lead to an inability to substantiate your claim. All complaints and claims against About Argyll will be dealt with under Scottish Law and Custom.